Eagle Community Credit Union offers text banking as part of our Online and Mobile Banking experience. This feature provides members with the ability to conduct select transactions and instantly obtain up-to-date information about their accounts. Eagle uses the vanity code, BANKME (226563), which has been tested and registered with all carriers.

Text banking can be used to quickly access:

- Balances
- History
- Transfer between user shares in the same account

Text Banking Enrollment

Text banking requires members to register for the service in Online Banking using the following steps:

1. From the blue navigation bar click Settings,
   then click Text Enrollment.

2. The Text Enrollment screen displays, the member must complete the following steps:
   a. Turn Text Enrollment on.
   b. Enter the cell phone number the member wants the SMS messages sent to.
   c. Agree to Terms by clicking the box to check mark it.
   d. Click Save.
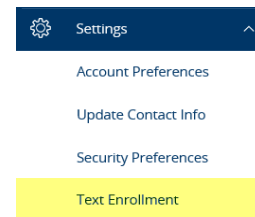
Text Enrollment

On

*Opt out and disable text banking.

SMS Text Number *

(949)555-5555

* - Indicates required field   ☑ **Agree To Terms**

Msg & Data rates may apply. Text **HELP** to 226563 for help. Text **STOP** to 226563 to cancel. Receive 1 message per query.

Terms and Conditions

Privacy policy

SUMMARY OF TERMS:
By entering your phone number you acknowledge that you agree to the terms of service and are subscribed until you send **STOP** to Eagle Community Credit Union Text Banking, provided by Eagle Community Credit Union. Eagle Community Credit Union Text Banking works with: Alltel, AT&T, Boost Mobile, Cincinnati Bell, Sprint PCS, T-Mobile, U.S. Cellular, Virgin Mobile USA, and Verizon Wireless but is not compatible with all handsets. Receive banking account alerts. Receive 1 message per query. **Msg & Data rates may apply**. I confirm that I hold the account corresponding to the mobile phone number I have entered, or that I have the account holder's permission to use this service. For help, send **HELP** to 226563. To cancel, text **STOP** to 226563 at anytime. For support, email support@eaglecu.org or call 800-324-5328.

Save

Settings
Account Preferences
Update Contact Info
Security Preferences
Text Enrollment
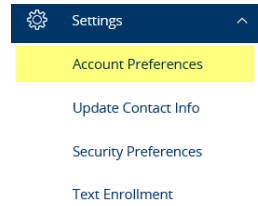
3. After enrollment, members must identify which shares and loans they wish to have access to with Text Banking. To identify the desired shares and loans, the member must click Settings and then Account Preferences.

4. The Account Preferences screen displays, the member must complete the following steps:
   a. Click the share the member wants to turn text messaging on for.
      i. Note, the member must active SMS messaging for each share they want to access via Text Banking.
   b. A menu appears with two options Details and SMS/Text, click SMS/Text to open the options for this delivery choice.
   c. Turn on SMS/Text Enrollment for that share and repeat for each additional share the member wishes to access via Text Banking.
   d. Optional, members may edit the name of the share as it appears in Text Banking by clicking the edit pencil under the SMS/Text Display Name field.
   e. Repeat the Account Preferences SMS/Text enrollment for all shares. This concludes enrollment for Text Banking.

Text Banking Commands:

Text Command	Action
BAL or **BAL** <share nickname>	Receive account balance (If no share nickname is included, the balances of all enabled shares will be listed.
HIST <account nickname>	Receive account history
XFER <from share nickname> <to share nickname> <amount>	Transfer funds between shares (same account)
LIST	Receive a list of available text commands
HELP	Receive a list of contact points
STOP	Stop all text messages to the mobile device